

Best Practices for Using an Agilent LC System

Technical Note

This technical note describes best practices for using an Agilent LC system.

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Housekeeping

How to deal with solvents

- Use clean borosilicate glass bottles only.
 - Rinse bottle with desired solvent before refilling it.
 - Bottles can get contaminated with detergents from the dishwasher.
- Use solvent inlet filters to protect the system from incoming particles.
- Exchange water-based solvents daily.
 - Algae and bacterial growth may block the degasser or filters.
 - Precipitation of insoluble salts may block filters or capillaries.
- Prepare solvent volume to be consumed within 1 – 2 days.
- Use only HPLC-grade solvents and water.
 - All prepared organic solvents, mixtures and aqueous buffers must be filtered through 0.2 μm filter.
 - Residues or contaminations may block filters or capillaries.
- Label bottles correctly with bottle content, filling date and expiry date.
- Reduce risk of algae growth: use brown bottles for aqueous solvents, avoid direct sunlight or wrap the bottles in aluminum foil.

Extra measures with Acetonitrile (ACN)

- ACN and other organic solvents can be filtered using a 0.2 μm PTFE filter membrane (e.g. 5191-4339).

NOTE

Filtering through nylon filters is not recommended for High Sensitivity LCMS.

- Use brown bottles and fill them with the ACN volume to be consumed within 1-2 days to prevent photochemical reactions and oxidation.

How to prepare samples

CAUTION

Possible sample precipitation

- ✓ Ensure the sample is completely soluble in both sample diluent and mobile phase.
 - ✓ Match the sample diluent as closely as possible to the initial mobile phase in order to avoid precipitation, pressure spikes and solvent peaks on the chromatogram.
-
- Filtering through 0.2 μm filters is the preferred method to remove the insoluble fraction from samples and avoid blockages in the system. If not possible, centrifuge samples vigorously and be careful not to contaminate the supernatant with precipitates while decanting or aspirating it.
 - Make sure the sample diluent is also free of particles.
 - Not filtered samples cause clogging and contamination of the flow path, which can result in continuous increase of system backpressure, and pressure anomalies such as ripples or sudden drops. Changes in pressure can affect the reproducibility of chromatographic results.
 - For example, nonfiltered protein samples can cause protein film formation, which can over time, clog the flow path and significantly shorten lifetime of the chromatographic columns.

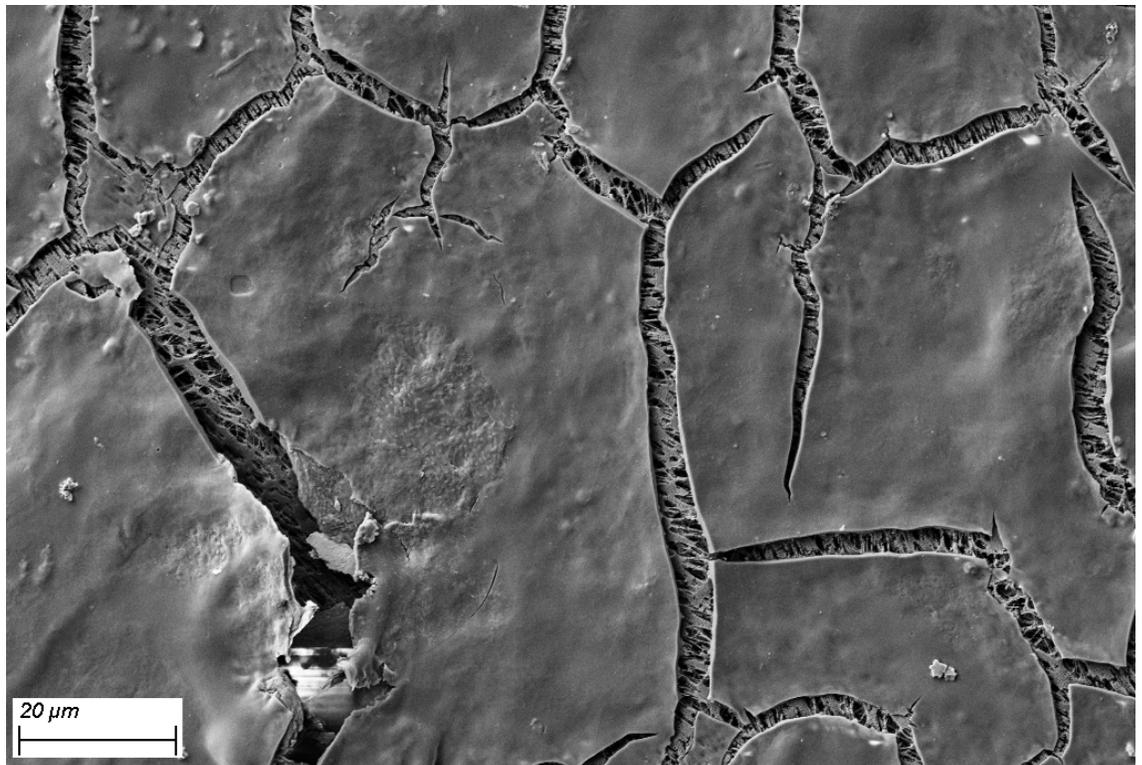


Figure 1 Protein film formed on the surface of the PTFE support on top of the inline filter (confirmed by SEM EDX)

- Use of inline filters is recommended to prevent particulate material entering the flow path and damaging valves, columns, and the detector, see “Recommendations for Pumps and Samplers With Optional Inline Filter” on page 15.

How to clean the system

- If bacterial contamination of the system is suspected the following system cleaning procedure can be used.
 - Apply the following solutions sequentially at a moderate flow rate (0.5 – 1 mL/min) for at least 30 min each:
 - a Water
 - b 0.1 M NaOH
 - c Water
 - d 0.13 M HCl
 - e Water
- When working with biocompatible buffer systems (e.g. phosphate, acetate), special care must be taken to prevent biofilm formation.
 - The system cleaning procedure (previously described) must be performed once chromatography reproducibility decline is observed on all solvent channels that are used for biocompatible buffers.
- When running any cleaning procedure to clean the LC system, make sure the column and the detector are excluded from the flow path.
- Chromatographic columns used for biomolecule separations like size exclusion chromatography or ion-exchange chromatography should be stored in the presence of 0.02 % sodium azide. For more Bio LC Column user guides, see <https://www.agilent.com/en/support/liquid-chromatography/kb005960>.

Daily / Weekly Tasks

Daily Tasks

- Replace solvents and solvent bottles for mobile phases based on water/buffer.
- Replace solvents and solvent bottles for organic mobile phase latest every second day.
- Check presence of seal wash solvent.
- Purge each channel with fresh solvent at 2.5 – 3 mL/min for 5 min before operation.
- Equilibrate the system with composition and flow rate of subsequent method.

Weekly Tasks

- Change seal wash solvent (10 % isopropanol in water) and bottle.
- If applications with salts were used, flush all channels with water (for details see “Flushing Procedure” on page 18) and remove possible salt deposits manually.
- Inspect solvent filters for dirt or blockages. Exchange if no flow is coming out of the solvent line when removed from the degasser inlet.

CAUTION

Contamination of seal wash solvent

Damage to pistons and seals

- ✓ Do not recycle seal wash solvent.
 - ✓ Exchange seal wash solvent weekly.
 - ✓ Typical solvent consumption: 0.5 L per week.
 - ✓ Use of Seal Wash Bottle Head Kit (5067-6131) is strongly recommended.
-

Power Up / Shut Down the System

Power Up the System

- Ensure that all modules are in an environment with stable temperature protected from direct sun light.
- Switch on all modules and proceed to prepare them as described below:

Prepare the Pump

- Use fresh or different mobile phase (as required).
- Purge each channel with 2.5 – 3 mL/min for 5 min. Open the manual purge valve or use the purge command, depending on the pump type.

Prepare the Sampler

- Avoid using needle wash and seat backflush with organic solvents with buffer applications, because this can cause salt precipitation in the needle seat.
- When using needle wash and/or seat backflush:
 - Always use fresh solvents.
 - Methanol, ACN, isopropanol, water, and their mixtures are good options.
 - Do not use not miscible or precipitating wash solutions.
- When using a Sample Cooler / Sample Thermostat:
 - Turn on cooler/thermostat and wait until the target temperature is reached and stable.
This can be done while the detector lamp warms up (see “[Prepare the Detector](#)” on page 6).
- Ensure that the vials contain enough sample solution for all injections.

Prepare the Detector

- Warm up the lamp for at least 1 h to guarantee baseline stability.
- For refractive index (RI) detectors only: switch on the heater and flush the reference and sample sides with fresh solvent used for the current application.

Equilibrate the System

- While the detector lamp is warming up, equilibrate your system (column and detector included) using the composition of your application for at least 15 min, until pressure and detector baseline signal are stable.

Shut Down the System

- Flush the column with the appropriate solvents and store it according to column manual instructions (be sure that the flushing solvent is compatible with the solvent present in the system to avoid precipitation).
- Chromatographic columns used for biomolecule separations like size exclusion chromatography or ion-exchange chromatography should be stored in the presence of 0.02 % sodium azide. For more Bio LC Column user guides, see <https://www.agilent.com/en/support/liquid-chromatography/kb005960>.
- Install a union or a restriction capillary and flush the system extensively with water, especially after using buffers. For details, see “Flushing Procedure” on page 18.
- Flush and store the system in 50 % methanol or 50 % isopropanol in water, without additives.
- Remove all samples from the autosampler and store them according to good laboratory practices.
- Power off all modules.

Recommendations for Degassers

CAUTION

Liquid inside the degasser

In case a low boiling point solvent condensates or there is a leak, liquid can accumulate inside the degasser chambers, and this will compromise performance.

When this happens,

- ✓ Purge all solvent channels with isopropanol.
- ✓ Keep unused channels filled with isopropanol.

- Check compatibility of solvents with degasser and application
 - Use the standalone standard degassers (G1322A or G7122A) for RI applications, flow rates higher than 5 mL/min, with low boiling point solvents (<60 °C) and with hexane, tetrahydrofuran and any halogenated solvents.
 - Use integrated or a standalone high-performance degasser (G4225A) for all other applications.
- If enough vacuum for the optimal degassing performance cannot be reached or maintained (as indicated by yellow or red status LED in standalone degassers, or specific error messages on integrated degassers), power cycle the module.
- If, after power cycling, vacuum still cannot be reached or maintained on integrated degassers, use the **Evacuation Mode**, available in the instrument control screen of Agilent Lab Advisor.

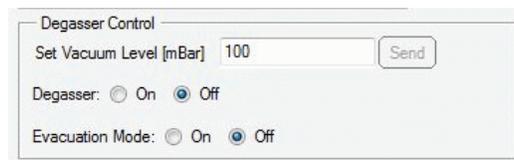


Figure 2 Degasser Control for internal degassers in Agilent Lab Advisor

NOTE

Follow the instructions prompted on the screen when starting the **Evacuation Mode**.

Recommendations for Pumps

- Check pump performance on a regular basis by monitoring the pressure signal.
- Perform preventive maintenance within the recommended usage interval.
- Prepare the pump as described in the power up section to ensure optimal performance and best lifetime.
- When exchanging solvents, ensure the new solvent is miscible with the previous one (if necessary, use an additional miscible solvent as intermediate).
- Use the seal wash function as recommended to ensure optimal performance and best lifetime, see “Seal Wash (Usage Mandatory When Installed)” on page 10.

Recommendations for MCGV

Select Channels for Multi-Channel Gradient Valve (MCGV)

- Use lower channels (A and/or D) for buffer solutions.
- To remove possible salt deposits, regularly flush all MCGV channels with water at 5 mL/min for at least 10 min per channel.
- Check compatibility of buffers and organic solvents to avoid precipitation in the MCGVs mixing chamber.

NOTE

When mixing incompatible solvents, salts can precipitate at the point of mixing blocking the downstream flow path and damaging parts.

Seal Wash (Usage Mandatory When Installed)

Seal Wash (G4204A, G4220A, All 1260 Pumps)

CAUTION

Contamination of seal wash solvent

Damage to pistons and seals

- ✓ Do not recycle seal wash solvent.
- ✓ Exchange seal wash solvent weekly.
- ✓ Typical solvent consumption: 0.5 L per week.
- ✓ Use of Seal Wash Bottle Head Kit (5067-6131) is strongly recommended.

Using the seal wash function is mandatory when installed and when using buffers and other non-volatile solvents or additives that could deposit on pistons and seals. The seal wash function regularly cleans these parts automatically.

Benefits of Seal Wash Operation:

- Removal of particles, salt crystals and other non-volatile residues from the pistons and seals, which have the potential to damage the piston and piston seals
- Lubrication of seal/piston interface
- Cooling of pistons

Seal Wash Dialog in your CDS

The dialog can be found under the control screen, it is recommended to use the settings displayed in [Figure 3](#) on page 11.

Be aware that:

- The seal wash settings are NOT method parameters (as Instrument Control settings, they are applied to all methods run in a particular instrument).
- The seal wash has to be turned on again manually after:
 - An ERROR has been cleared.
 - Power on.

Seal Wash Operation:

- PERIODIC operation, for example 0.5 min every 7 min.
 - Setting can be changed in the Control screen, see [Figure 3](#) on page 11.
The settings are available via the context menu, see [Figure 5](#) on page 11.
 - Typical solvent flow is 0.7 mL/min which corresponds to an approximate consumption of 3 mL/h or 0.5 L/week at constant operation.
- Use
 - 10 % isopropanol in water.
 - 100 % isopropanol for normal phase applications.

Recommendations for Pumps

- Position wash solvent bottle above and waste bottle below instrument.
- *Do not* refill seal wash solvent bottle, always use properly cleaned, fresh bottles.
- For pumps not equipped with seal wash sensor, test peristaltic pump22p.
 - Touch the peristaltic pump with your finger to check that the pump is working, or confirm seal wash solvent flow by watching seal wash solvent to drop out of the tubing.

Table 1 Seal wash dialog and operation86

G4204A, G4220A	all 1260 Pumps
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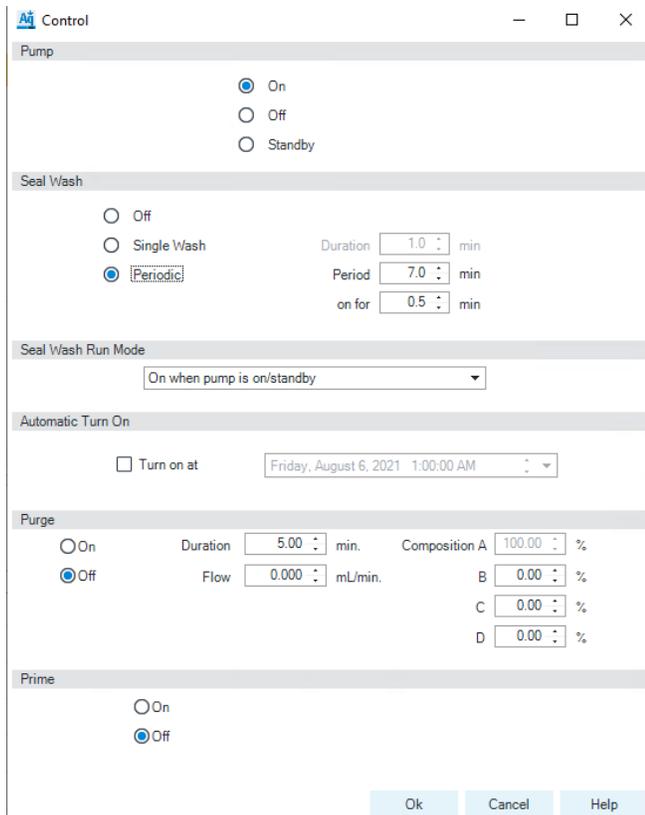


Figure 3 Seal wash settings (1290 Infinity Pumps)

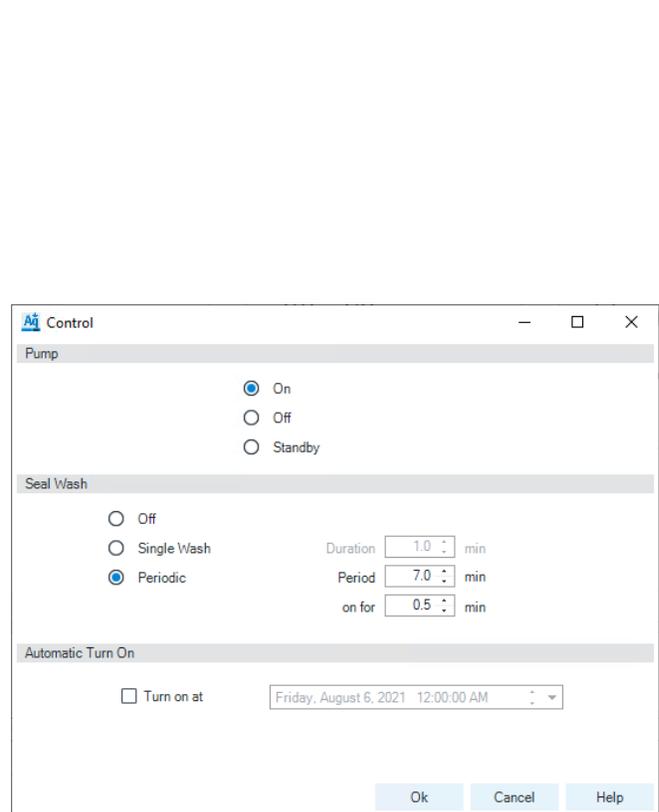


Figure 4 Seal wash settings (all 1260 pumps)



Figure 5 Context Menu (1290 Infinity Pumps)



Figure 6 Context Menu (all 1260 pumps)

Seal Wash (G7104A, G7104C, G7120A, G7131A, G7131C and G7132A)

CAUTION

Contamination of seal wash solvent

Damage to pistons and seals

- ✓ Do not recycle seal wash solvent.
- ✓ Exchange seal wash solvent weekly.
- ✓ Typical solvent consumption: 0.5 L per week.
- ✓ Use of Seal Wash Bottle Head Kit (5067-6131) is strongly recommended.

The seal wash function regularly cleans pistons and seals from deposits automatically.

The seal wash sensor will constantly check the performance of the seal wash system and warn the user in case an anomaly has been detected.

Seal Wash Operation:

- The seal wash interval is set to 30 s on every 7 min.
- The flow is set to 500 $\mu\text{L}/\text{min}$.
- The integrity of the seal wash system is checked at regular intervals.
- Typical solvent usage is about 0.5 L per week.
- Use
 - 10 % isopropanol in water.
 - 100 % isopropanol for normal phase applications.
- Position wash solvent bottle above and waste bottle below instrument.
- *DO NOT* refill the seal wash solvent, always use properly cleaned, fresh bottles.
- *DO NOT* recycle seal wash solvent bottles.
- The EMF symbol will turn yellow once the pumps seal wash sensor detects an irregularity.
 - Change the seal wash solvent and trigger the Seal Wash Prime function from the context menu (see [Figure 7](#) on page 12).

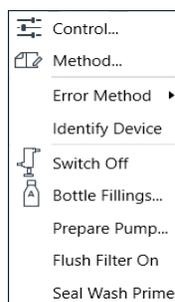


Figure 7 Context Menu

- Check seal wash tubing and filter for kinks, leaks, or blockages.
- Check for blockages of the waste tubings, make sure that the solvent waste can drain off freely:
 - If solvent waste is building up in the tube, the sensor does not perform correctly.

Recommendations for Samplers

- Prior to shut down or a long standby, always
 - Remove buffer with HPLC grade water (see “Flushing Procedure” on page 18).
 - Perform at least 15 min flush of the sampler with water (both needle external wash and seat backflush for Multiwash option).
 - Perform visual check, if necessary clean the salt residuals manually.
 - Remove contaminating substances with a strong solvent, for example pure ACN.
 - Use the Auto-clean function to flush the sampler while switching the injection valve back and forth.

Auto-clean Settings and Start

Injection Valve

Switch Injection Valve

Multi-Wash Property

Execute Wash

Step	Solvent	Time [s]	Seat Back Flush	Needle Wash
1	Off	0	<input type="checkbox"/>	<input type="checkbox"/>
2	Off	0	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3	S1	30	<input type="checkbox"/>	<input type="checkbox"/>

Flush Flow Pa

Flush Flow Path Duration s

Be sure to set the composition and the flow of your pump accordingly before the start of the action.

Start Cancel

- Always use fresh wash solvent for the needle or seat backflush function.
- Place the wash solvent reservoir for needle wash or seat backflush into the solvent cabinet.
 - Use an appropriate solvent based on the sample and mobile phase properties.

NOTE

The composition of the needlewash solvent should be the most solubilizing compatible solvent (your strongest diluent). Selecting wash solvents is part of the method development. A mixture of 50 – 100 % organic solvent in distilled water is a good choice for many applications.

- Check the drainage routing of the washport outlet into a waste container.
- Fill each vial with enough sample solution for all injections.
 - Use Agilent recommended vials only.
 - Do not overfill the vials, fill each vial up to 90 % only.
 - Use pre-slitted septa when drawing large volumes or multiple times from the same vial.
- Filter, decant, or centrifuge sample to separate from insoluble solid.

NOTE

Sample solvent should be free of particles, preferably always filtered.

- Take care that the sample solvents match the proposed mobile phase as closely as possible.

Multiwash

Multiwash option is designed for the low carryover and can be installed in any Agilent Multisampler.

This option reduces carryover for critical samples by allowing:

- External needle wash with up to three different solvents
- Seat backflush with up to three different solvents

The use of the Multiwash option is not recommended with salt-containing mobile phases, as salt will crystallize on the needle and needle seat. Due to the flow path of the Multiwash hydraulic box, when the metering device moves to the home position before injection, the mobile phase will come out from the needle tip and might fall into the seat. This is expected behavior, independent of the Injection Path Cleaning settings, and does not indicate leakage.

If the Multiwash is installed on the system with salt-containing mobile phases, to avoid salt build-up on the needle and the seat, it is recommended to flush the Multisampler daily with water for 15 min and visually inspect the needle and seat. If necessary, use a lint-free tissue with distilled water to manually clean the needle, seat, and other parts that still contain salt residue.

When should the Multiwash option be used?

- If the system is intended for reversed-phase applications only and no precipitating compounds are present in the mobile phase.
- If the system is intended for applications with salt-containing mobile phases, the Multiwash option is not recommended. If the option is however installed, crystallization on the needle and the seat can take place. The following practices should be followed:
 - Perform daily a 15 min flushing with water to remove salt residue.
 - Perform external needle wash and seat backflush.
 - Visually control needle/seat/washport for salt residue.
 - Manually clean needle/seat/washport if necessary.

NOTE

If these procedures are not followed, it will lead to needle and seat blockages.

- If the system is intended for alternating applications with salt-containing mobile phases AND reversed-phase applications, Multiwash option is not supported. There is a high risk that salt residue will be continuously released and either interfere with reversed-phase chromatography or even cause clogging of the system.

A considerable amount of solvent is aging in the lines of the Multiwash flow paths, which could lead to elevated background in highly sensitive UV and MS measurements. To mitigate this, it is recommended to prime solvents in each Multiwash line in use to the wash port and S1 line (initial chromatographic condition) to the seat for at least 5 minutes before actual LC analysis is started.

Recommendations for Pumps and Samplers With Optional Inline Filter

Usually, the lifetime limiting factor for UHPLC columns is high backpressure. Particulate matter in the sample is collected on the inlet frit of the column, which causes an increase in the backpressure until the pressure limit of the system is reached. Using the inline filter is recommended to prevent blockages of the column frit, especially when sample preparation does not allow for filtering or the sample potentially forms precipitate.

The following modules can be equipped with an extra inline filter:

- Quaternary pumps (G7104A, G7104C, G4204A, G7131A, G7131C):
 - Inline filter assembly, material: stainless steel (5067-5407)
 - Inline Filter Assembly, Biocompatible (5720-0003)
- 1290 Infinity and 1290 Infinity II Agilent autosamplers (except G5668A):
 - 1290 Infinity II Inline Filter Kit (5067-6189)
 - 1290 Infinity II Bio Inline Filter Kit (5720-0020)

These inline filters with a nominal pore size of 0.3 μm protect the UHPLC column from clogging by filtering particulate matter from samples or the UHPLC system.

Advantages of the inline filter:

- Very small internal volume
 - Delay volume with rigid capillary 1.3 μL
 - Delay volume with flexible capillary 1.6 μL
- Specified for working at high pressures (max. operating pressure 1300 bar)

Installing the inline filter into the pump is recommended to protect the downstream system from blockages in the following cases:

- When solvent combinations are used that can form precipitates after mixing,
- When running applications with buffers or additives while using columns with small particle sizes

General hints for effective use of the inline filter:

- Filter solvents before use.
- Follow best practices.
- For G4204A, G7104A/C, and G7131A/C pumps, backflush the filter in the pump weekly (start Flush Filter from the context menu).

CAUTION

Damage to the valve

- ✓ **Use the filter flush mode only if the inline filter is installed, otherwise the pressure pulse might damage the multipurpose valve.**

- For inline filters installed on the sampler, exchange the filter frit (Frit 0.3 μm for inline filter, 5/pk (5023-0271) or Frit 0.3 μm for inline filter, biocompatible, 5/pk (5320-0022)) every 1000 injections or when the back-pressure rises by 15 %.

NOTE

See *Technote G7167-90130* for further reference.

Recommendations for Columns

- Use columns only in the marked direction.
- Always use suitable fittings for the specific column.
 - Columns from different vendors require different fitting dimensions.
 - Using an inappropriate fitting may result in peak dispersion or even damage the column.
 - Agilent recommends using InfinityLab fittings to overcome fitting incompatibilities when using columns from different vendors.
- Always adhere to operating and application limits, as put forth in the column user guide.
- Equilibrate the column with 10 – 20 column volumes before use.
 - It is advisable to do an intermediate flush with a mobile phase of the correct composition without additives before equilibrating to the final solvent with additives.
- The use of a guard column is recommended to protect your column and increase its lifetime.

NOTE

Long-term storage of columns should always be in the appropriate storing solvent, for more details on the column in use, see the User Guide inserted in the column package.

Recommendations for Detectors

CAUTION

Frequently turning the lamp on and off

Reduced lamp lifetime

- ✓ **Avoid unnecessarily switching on/off the lamp.**

NOTE

There is a safety period/wait time before a lamp can be re-ignited after it has been turned off.

- Warm-up the lamp at least 1 h.
- Keep environment and ambient temperature stable for all modules, especially for the detector.
 - Do not expose the detector to direct sun light.
 - Do not expose the detector to too much air current from the HVAC.
- Install pressure relieve valve (p/n G4212-68001 when using DAD detectors G4212A/B and G7117A/B/C, or p/n 0100-3150 when using FLD detectors) when connecting a second detector after the Max-Light cartridge cell.
- Use the recommended waste lines for each detector type. Avoid pinching the waste tube after the cell outlet.
- Ensure that the detector flow cell is bubble free by flushing with isopropanol or other organic solvent until a stable baseline is achieved.
- For RI detectors only: flush the reference and sample sides with fresh solvent used for the current application.
- Flush the flow cell after use.
 - Use HPLC grade water to remove salts.
 - Use isopropanol to remove organic solvents.
- Before removing a flow cell for storage, fill it with isopropanol to prevent algae growth.

Recommendations for Biocompatible and Bio-Inert Systems

- Make sure all supplies (fittings, capillaries, inline filters, columns, etc.) are bio-inert / biocompatible.
 - Be aware that some columns for bio-related applications have a stainless steel case and can introduce iron and other metal ions in the flow path. This may lead to adsorption of susceptible samples like phosphorylated nucleotides. In this case, use PEEK-lined columns.
- After using the system with high salt concentrations, flush it extensively with water to prevent blockages caused by salt crystals.
- Reliable operation of 1290 pumps during analysis cannot be guaranteed if pressure falls below 20 bar. For optimal results, pressure should be at least 50 bar continuously. Therefore, when using columns that create low backpressure (<50 bar, such as SEC columns with 1290 LC systems), install a Restriction Capillary MP35N 0.12 mm x 2 m (5005-0046) between the pump and the sampler, to achieve at least 50 bar.
- Perform daily flush of the Multisampler with water if the Multiwash option is installed (see “Multiwash” on page 14).
- For all quaternary pumps, follow recommendations to maintain MCGV free of salt crystals, see “Recommendations for MCGV” on page 9

CAUTION

Agilent Bio-inert and Bio LC systems should not be subject to passivation or similar procedures

This can cause irreversible damage to the system's internal surfaces

- ✓ **Do not perform passivation or similar procedures on bio-inert and biocompatible systems.**

Flushing Procedure

- ✓ This procedure should be used when salt-containing mobile phases are used. It has to be performed regularly, at least once a week, or prior a long standby or off time, to remove salt deposits from the flow path and surfaces in contact with the solvents. How to prepare the system for shutdown see “Shut Down the System” on page 7.
- ✓ The procedure is mandatory for switching from salt-containing mobile phase to reversed phase applications (or any applications running with high organics), where the precipitation of salt can occur.
- Flush the column with recommended storage solvent, be sure that this solvent is compatible with current mobile phase and cannot cause precipitation.
- Replace the column with a union, replace the salt-containing solvent bottle with a new bottle of HPLC-grade water at room temperature.
- Clean the bottle head assembly using lint-free wipes to minimize carryover of remaining salt solution into the new water bottle.
- Autosampler: perform at least 15 min purge with water to remove salt residues from all lines, both needle wash and seat backflush for Multiwash option, visually control needle/seat/washport for salt residues, if necessary manually clean needle/seat/washport.
- Purge each pump channel that has pumped buffer separately, for at least 10 min at 5 mL/min.
- Flush the entire system flow path with water for at least 10 min at 2 mL/min. During this step, switch the injection valve and the column selection valve (if installed) position every 1 min, and repeat this until every position has been selected for at least 5 times.
- Replace water with fresh solvent bottles to minimize salt carryover.

Additional Information for 1290 Infinity and 1290 Infinity II Pumps

Prepare the Pump

The Agilent 1290 Infinity and 1290 Infinity II Pumps are equipped with automatic purge valves. This enables a variety of additional functions not available in Agilent Pumps with manual purge valves. It is possible to prepare the pump (set parameters and start the functions **Purge**, **Condition**, or **Prime**) with the software.

Purge

Use the Purge function to:

- Fill the system with fresh or different solvent.
 - Ensure that the new solvent is miscible with the previous solvent.
 - Prevent damage to the degasser or pump by using an intermediate step with a co-miscible solvent, if necessary.
- Remove air bubbles in tubes and pump heads.
 - After the pump has been idle for a few hours or more (air may have diffused into the solvent lines).

As soon as the purge procedure ends the module automatically switches to analytical conditions again.

Condition

If micro air bubbles persist in the pump head, the overall pump performance may be compromised and flow accuracy / precision may be negatively affected. This may be visible as increased pressure and / or detector baseline ripple. A reliable indicator of such situation is a strongly negative but slowly increasing tuning signal value (below -1). To remove the air efficiently, the Condition function can be used. During conditioning, the pump is delivering flow into the system (column) and the last used method settings, like flow, composition and max pressure are used. It is not possible to perform sample analysis while conditioning.

Use a reasonable flow rate (for example 1.5 mL/min), composition setting (for example A: 50 % B: 50 %) and backpressure (>200 bar) to ensure efficient air bubble removal from all pump heads.

Condition the pump if you see:

- Excessive pressure ripple.
- Excessive composition ripple (baseline noise/mixing noise – noise level changes with the composition), when you are sure that the solvent type is correctly set, and there is no evidence of a leak in the pump.

Conditioning may be necessary:

- After a long period of standby
- After running out of solvent
- After service or repair

CAUTION

Filling empty solvent lines

Damage to the seals

- ✓ Use a syringe or the Purge function to fill empty solvent lines.
- ✓ Do not use the Prime procedure to fill empty solvent lines.

Additional Information for 1290 Infinity and 1290 Infinity II Pumps

Prime

The Prime function is helpful if air has entered the pump heads and cannot be removed by conditioning for 15 minutes. The module draws solvent at a high speed with all pump drives simultaneously and dispenses it into the waste position of the automatic purge valve. This is done 20 times and is stressful to the valve and rotor seal. Therefore, it should be performed only as a last resource, before forcefully filling the pump heads with a syringe or attempting to repair the pump heads.

Use the Prime function to:

- Free a potentially stuck valve.

The described functions can be triggered from the driver interface:

- 1290 Infinity and 1290 Infinity II

NOTE

For parameter settings, see [Figure 3](#) on page 11.

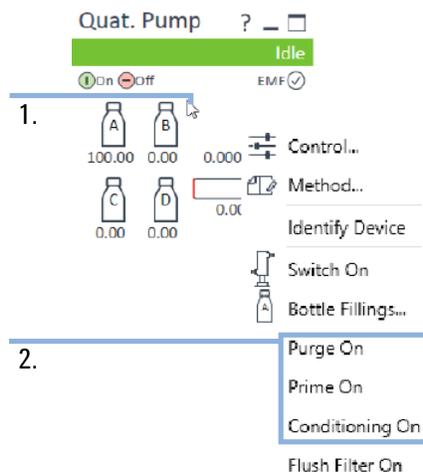


Figure 8 Prepare the pump (1290 Infinity).

1. Right click on the module dashboard
2. Select the appropriate function to start the procedure

Additional Information for 1290 Infinity and 1290 Infinity II Pumps

The user-optimized Prepare Pump context menu replaces the classical menu:

- 1290 Infinity II Pumps

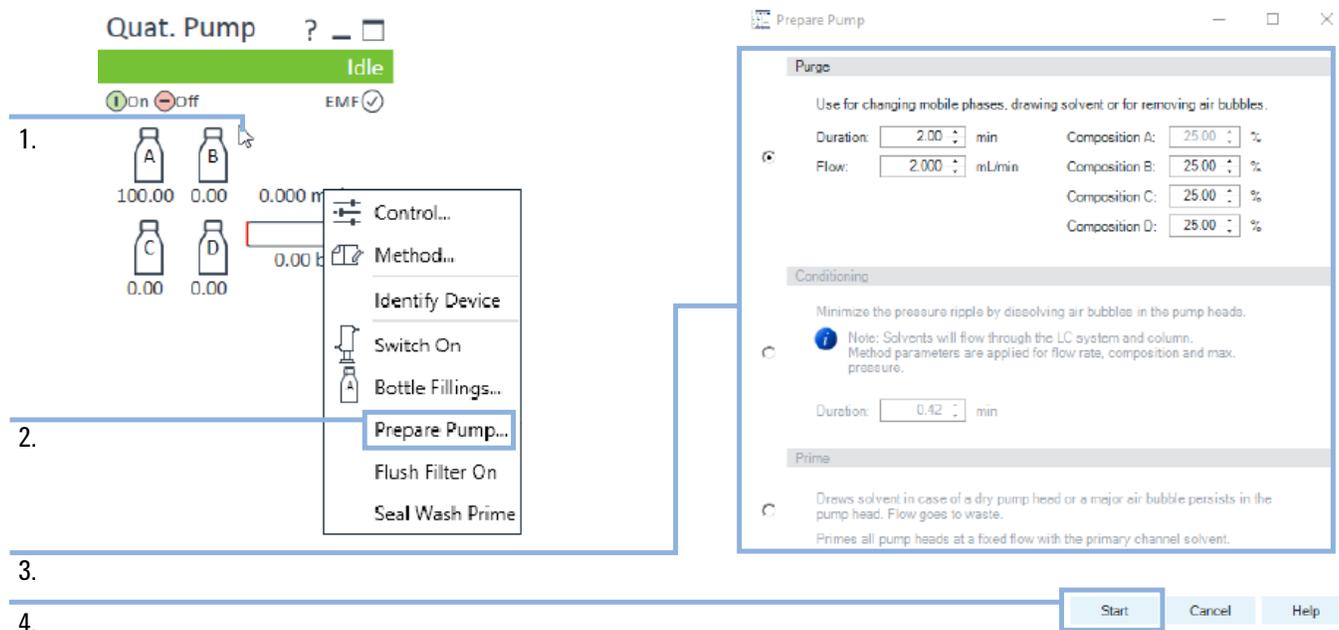


Figure 9 Prepare the pump (1290 Infinity II pumps)

1. Right click on the module dashboard
2. Select **Prepare Pump...**
3. Select the procedure and fill in adequate parameters
4. Click **Start** to run the selected procedure

Agilent InfinityLab HPLC Advisor App

The Agilent InfinityLab HPLC Advisor app offers a package of useful tools to help with your daily work on HPLCs, no matter if you are next to or away from the instrument. These tools work for all HPLC instruments, regardless of brand and model.

You could download it with your mobile phone in one of the following ways:

- Searching for “HPLC Advisor” directly in Google Play or Apple Store
- Opening following links
 - *Google Play*: <https://play.google.com/store/apps/details?id=com.agilent.hplcadvisor>
 - *Apple App Store*: <https://apps.apple.com/app/hplc-advisor/id1566882318>
- Scanning the following QR code (works for both Android and iOS)

