

Waters Essential Service Plan* Safeguards Waters HPLC, UPLC and MS Systems, Ensuring Optimum System Performance

For Industrial, Academic and Government Institutions

Investing in analytical instrumentation, academic institutions provide exciting research and educational opportunities for faculty, staff, and students. Government Agencies utilize analytical instruments to confirm safety of food, pharmaceuticals, and to detect and identify chemical contaminants in the environment. Industry relies on analytical instruments to test and maintain product quality. Despite having budget challenges, Industry, Universities and Government Agencies must ensure their HPLC, UPLC and MS instruments are always ready to perform when they need them.

Waters™ Essential Service Plan is a yearly renewable service and support plan which acts as an insurance policy against major unscheduled repairs of Waters HPLC, UPLC™, and MS instrumentation while respecting laboratory budgets.

The Waters Essential Service Plan offers:

- Unlimited remote support ¹
- Labor and Travel Coverage for Waters Service Support Specialists to conduct onsite major repairs
Excludes the travel and labor charges to install normal wear and tear or maintenance parts ²
- Genuine Waters Quality Parts™ for all onsite major repairs
Excludes normal wear and tear or maintenance parts ²

The Waters Essential Service Plan provides affordable coverage designed for the laboratory that wants to leverage in-house resources to perform minor maintenance and service while being protected against the costs which can result from major repairs.

** Available in FlexCHOICE™ in some geographies*

¹ During normal business hours of the local Waters office

² See Statement of Coverage for full list of exclusions



WATERS ESSENTIAL SERVICE PLAN

- Affordability – Value driven, predictable service repair costs which address budget realities
- Quality – Repairs performed by Waters trained and certified Service Support Specialists using Waters Quality Parts™
- Confidence – Operators have unlimited remote support and Waters Knowledge Base access

For further information about the Waters Essential Service Plan, contact your local service sales representative.

waters.com

Waters™

Waters, FlexCHOICE, UPLC, and Waters Quality Parts are trademarks of Waters Corporation. All other trademarks are the property of their respective owners.